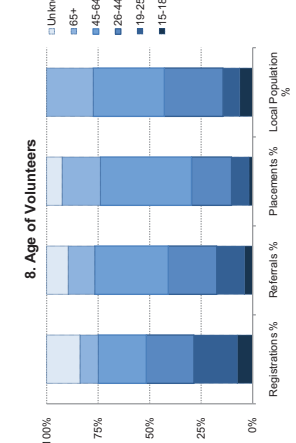
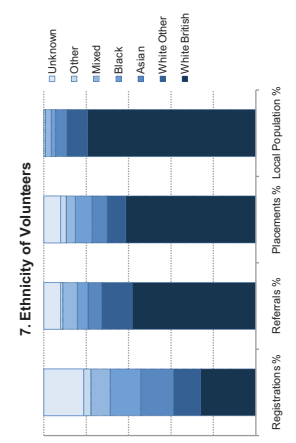
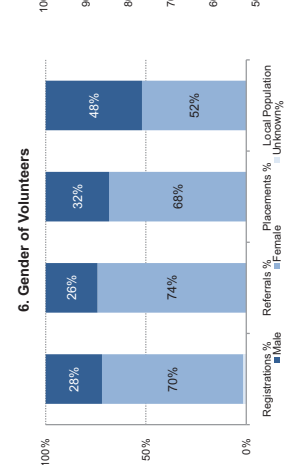
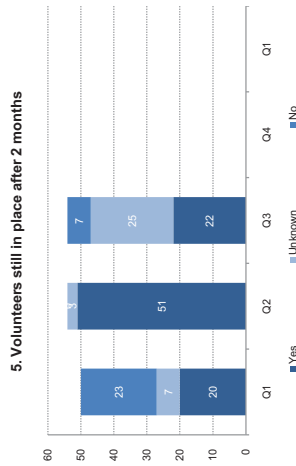
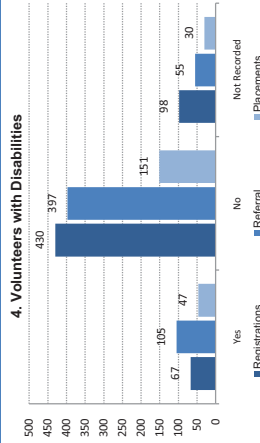
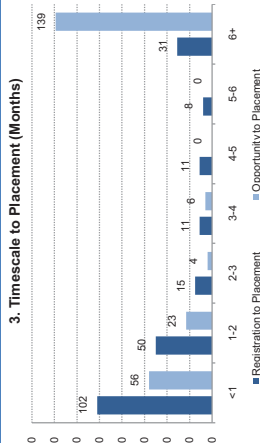
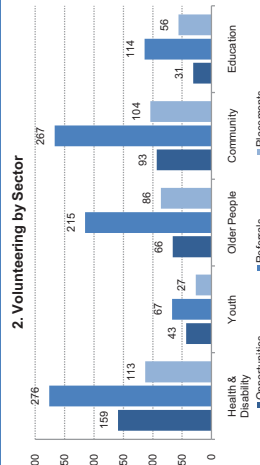
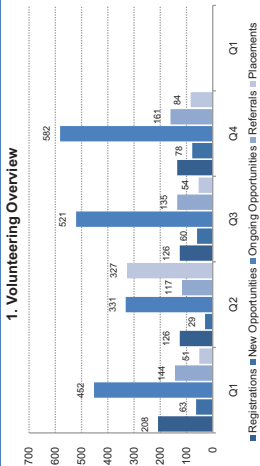


Annex C Scorecard 2

2013-14 Tandridge Voluntary Service Council Scorecard - Full Year



Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	2	0	0	0
Number of volunteers	14	0	0	0

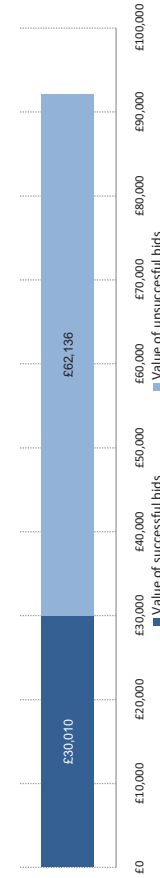
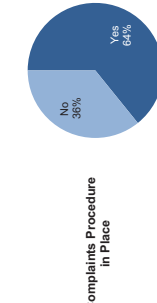
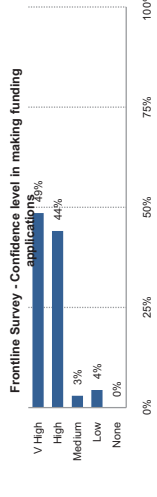
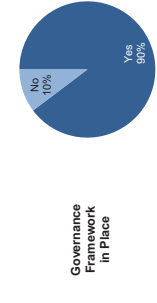
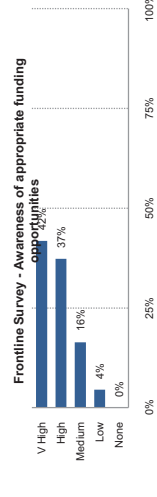
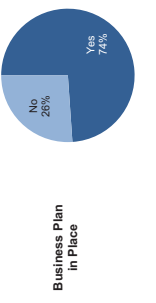
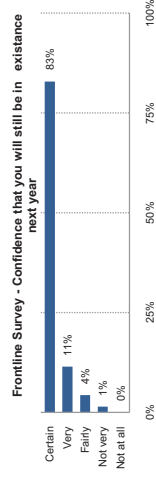
Volunteering England 2013/14 Accreditation	None	1	2	3
POASSO Level			✓	

	Q1	Q2	Q3	Q4
Number of organisations signed up to the Compact				
Compact breaches				
Volunteering hours				11320

### Frontline Survey Responses

90 organisations stated they had used TVSC in the last 12 months

Response	Are aware of Service	Have used service in the last 12 months	Very/Fairly Satisfied with Service	Fully/Mostly Met Requirements
Providing information & guidance on volunteer recruitment	98%	67%	94%	100%
Helping with volunteer recruitment (Brokerage)	92%	53%	96%	100%
Providing information on the management of volunteers	80%	15%	100%	100%
Providing information on developing a business plan	61%	6%	100%	100%
Helping with developing a business plan	57%	3%	100%	100%
Providing information on financial record keeping	49%	8%	100%	100%
Helping with financial recording keeping	45%	4%	100%	100%
Providing information on funding sources	92%	55%	92%	92%
Helping with funding applications	88%	33%	93%	100%
Providing information on governance	75%	5%	100%	100%
Help with establishing governance structures	51%	4%	100%	100%
Providing information on organisational policies and procedures eg complaints procedure	67%	15%	100%	100%
Helping with establishing organisational policies and procedures eg complaints procedure	59%	13%	100%	100%
Providing information on quality accreditation	43%	9%	100%	100%
Helping with achieving quality accreditation	39%	5%	100%	100%
Back office functions eg CRB checks	71%	38%	100%	100%
Providing advice and support for Trustee development	59%	17%	100%	100%



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